ONE

YEAR ACHIEVEMENTS

of

Dr ISA ALI IBRAHIM (PANTAMI), FNCS, FBCS, FIIM

HONOURABLE MINISTER OF COMMUNICATIONS AND DIGITAL ECONOMY,
FEDERAL REPUBLIC OF NIGERIA

for

THE ICT SECTOR TO ACHIEVE A DIGITAL NIGERIA

21st AUGUST, 2019 TO 20th AUGUST, 2020

FEDERAL MINISTRY OF COMMUNICATIONS AND DIGITAL ECONOMY

Leveraging Digital Technology for National Economic Development

ONE

YEAR ACHIEVEMENTS

of

Dr ISA ALI IBRAHIM (PANTAMI), FNCS, FBCS, FIIM

HONOURABLE MINISTER OF COMMUNICATIONS AND DIGITAL ECONOMY,
FEDERAL REPUBLIC OF NIGERIA

for

THE ICT SECTOR TO ACHIEVE A DIGITAL NIGERIA

21st AUGUST, 2019 TO 20th AUGUST, 2020

FEDERAL MINISTRY OF COMMUNICATIONS AND DIGITAL ECONOMY

Leveraging Digital Technology for National Economic Development

MUHAMMADU BUHARI

PRESIDENT, COMMANDER-IN-CHIEF OF THE ARMED FORCES
FEDERAL REPUBLIC OF NIGERIA

DR. ISA ALI IBRAHIM (PANTAMI), FNCS, FBCS, FIIM
HONOURABLE MINISTER,
FEDERAL MINISTRY OF COMMUNICATIONS AND
DIGITAL ECONOMY

INTRODUCTION

The ICT Sector, under the supervision of the **Honourable Minister of Communications and Digital Economy, Dr Isa Ali Ibrahim (Pantami), FNCS, FBCS, FIIM,** has recorded unprecedented achievements within a year. These achievements were realized by implementing Digital Economy Projects for Digital Nigeria and resolving some key issues that had been lingering for over a decade. This report, however, summarizes these achievements.

Some of the Digital Projects implemented nationwide include ICT Innovation Hubs, Digital Skills for Entrepreneurs and Innovators, Community IT Training Centers, Tertiary Institution Knowledge Centers (TIKC), School Knowledge Centers (SKC), and completion of Emergency Communication Centers (ECC).

One of the challenges in the ICT sector in Nigeria was the issue of Right of Way (ROW), which had hindered broadband penetration for 13 years. The Honourable Minister's efforts, commitment, and engagements with relevant stakeholders were able to unravel the challenges associated with ROW. In this regard, the Honourable Minister met with the Nigeria Governors Forum to address the lingering challenges on Right of Way Levy in Nigeria. The outcome of this Stakeholder engagements led to a downward review to the agreed maximum of N145/linear meter by some states, while other states completely waved the ROW charges.

It will be important to mention that in some states like Ekiti where the ROW charges were **N4500** has now been reduced to **N145/meter**. With this reduction, laying Fiber within a **200km distance,** translates to an estimated cost savings of about **N871,000,000.** Meanwhile, in the past, some of the amounts charged per linear meter ranges between **N4,500** to **N5,500**, while some states even charged up to about **N16,000**. To give a better illustration, for a particular state, an estimated cost of connecting two Local Government Areas was a staggering **N560 Million** before the implementation of the RoW resolution and now it costs approximately **N150,000**. The implementation of the new ROW charges by these states will not only reduce cost of services, but also improve their Economy and ensure Quality of Service.

Another critical issue in the ICT sector is the problem related to the repeated complaints about the vandalization of telecommunications equipment. In this regard, Mr President's approval of the request of the Federal Ministry of Communications and Digital Economy to identify telecommunications equipment as Critical National Infrastructure (CNI) was of paramount significance. Furthermore, Mr President also directed the security agencies to protect all CNI in the country. Finally, the Mobile Network Operators (MNOs), telecom providers and other broadband companies can also heave a sigh of relief regarding their infrastructure and services.

Similarly, the issue of unregistered and improperly registered SIM cards had been lingering for long, affecting the efficiency of the work of our security agencies. The issue of unregistered and semi-registered SIM cards was resolved through the Honourable Minister's Policy on SIM card registration and usage. As a means of unraveling this problem, 2.2 million unregistered SIM Cards in Nigeria were deactivated on the 13th of November 2019, in line with the directive of the Honourable Minister. This bold step supports our security agencies, improves the security of citizens by ensuring that SIM cards are not used for criminal activities.

The office of the Honourable Minister of Communications and Digital Economy has developed several policies in line with the following Sections of the 1999 Constitution of the Federal Republic of Nigeria (as amended) and the Nigerian Communications Act 2003 (NCA 2003):

i. *Section 148(i) of the Constitution among others: "The President may, in his discretion, assign to the Vice-President or any Minister of the Government of the Federation responsibility for any business of the Government of the Federation, including the administration of any department of government".*

ii. *Section 148 (ii) (a) of the Constitution:" Determining the general direction of domestic and foreign policies of the Government of the Federation."*

iii. *Subsection 23(a) of NCA 2003: The Minister shall have the following responsibilities and functions pursuant to this Act— the formulation, determination and monitoring, of the general policy for the communications sector in Nigeria with a view to ensuring, amongst others, the utilisation of the sector as a platform for the economic and social development of Nigeria; and*

iv. *Subsection 25(1) of NCA 2003: The Minister shall, in writing, from time to time notify the Commission or and express his views on the general policy direction of the Federal Government in respect of the communications sector.*

Many Policies have been developed to address some of the prolonged concerns in the Communication Sector to support the Digital Economy. The policies are:

(i) **National Digital Economy Policy & Strategy 2020-2030 (NDEPS);**

(ii)   **Roadmap for the Implementation of the NDEPS;**
(iii)   **National Broadband Plan 2020-2025;**
(iv)   **SIM Card Registration Policy;**
(v)   **National Policy for the Promotion of Indigenous Content in the Telecommunications Sector (Draft); and**
(vi)   **National Policy on Virtual Meeting in the Federal Public Institutions (Draft).**
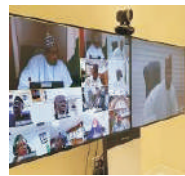
In addition, the **National Dig-Once Policy** and **National Policy on Internet** are presently under review.

The above-listed policies were developed for Parastatals to implement under the Supervision of the Honourable Minister. Consequently, the performance of the Parastatals has improved significantly over the last one year. The Honourable Minister was also able to achieve synergy between Parastatals under the Ministry by ensuring they work together as a team and complementing one another in their respective mandates.

The Ministry of Communications and Digital Economy under the leadership of **Dr Isa Ali Ibrahim (Pantami)** was able to realize these unprecedented achievements with limited funding from the Federal Government. Therefore, receiving the required funding from the Federal Government is vital for the Ministry's performance to reach its highest potentials in terms of offering lasting solutions in the ICT sector for the nation to realize the aspiration to become a fully digitalized Nigeria.

Federal Ministry of Communications and Digital Economy
Date: 20ᵗʰ August, 2020

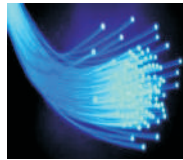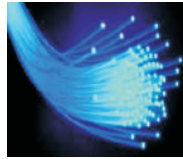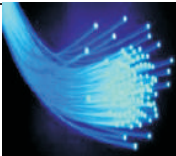| S/N	ACHIEVEMENT TITLE	DESCRIPTION OF ACHIEVEMENTS RECORDED	LOCATION	DATE	REMARK	PICTORIAL
1.	Ministry's Mandate to cover Digital Economy	His Excellency, President Muhammadu Buhari approved submission of the Honourable Minister to Expand the Ministry's Mandate to cover Digital Economy to capture the goals of digitalization of the Nigerian economy in line with the Economic Growth and Recovery Plan (EGRP), one of the key agenda of Mr President.	N/A	17th October, 2019		
2.	Assignment of Performance Targets	The Honourable Minister set performance targets and an appraisal mechanism for Chief Executive Officers (CEOs) of parastatals under the supervision of the Ministry to improve on Quality of Service and increase revenue generation from the ICT sector.	N/A	1st September , 2019		
3.	National Digital Economy Policy and Strategy (NDEPS) for a Digital Nigeria.	His Excellency, President Muhammadu Buhari, GCFR, launched and unveiled the National Digital Economy Policy and Strategy (NDEPS) for a Digital Nigeria. This will provide the necessary infrastructure for Broadband penetration, improve Nigeria's Economy and provide the Digital skills for Nigerians.	International conference center, Abuja.	28th November, 2019		
4.	Development of a Roadmap towards NDEPS	Experts review team came up with a road map on how to implement policies and strategies captured in NDPES for a Digital Nigeria.	N/A	July 2020		N/A
5.	Establishment of Presidential Committee on National Broadband Plan	The Honourable Minister inaugurated a Presidential Committee to develop a New National Broadband Plan 2020 – 2025 which has been completed. The previous Broadband Plan expired since 2018.	Hilton, Abuja	16th December, 2019		
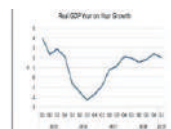
6.	☐ Launched and Unveiled the New National Broadband Plan ☐ Commissioned the Communications and Digital Economy Complex; ☐ Commissioned the 112 National Toll-Free Number; and Flagged of the Digital Innovation Training	His Excellency, President Muhammadu Buhari; ☐ Launched and Unveiled the New National Broadband Plan 2020 – 2025; ☐ Commissioned the Communications and Digital Economy Complex; and ☐ Commissioned the 112 National Toll-Free Number. This has addressed 3 of the 8 priority areas that the Federal Government assigned to the Federal Ministry of Communications and Digital Economy.	International Conference Center, Abuja	19th March, 2020		
7.	Telecommunications Infrastructures as Critical National Infrastructure.	His Excellency, President Muhammadu Buhari approved the Honourable Minister's request, declared Telecommunications Infrastructures as Critical National Infrastructure. This is to encourage Investment and ensure Quality of Service (QoS) improves across the country.	N/A	2nd June, 2020		
8.	Virtual Federal Executive Council Meeting	The Honourable Minister organized and coordinated the first ever Virtual Federal Executive Council Meeting. Ten (10) Virtual FEC have so far been conducted and it has ensured compliance with the NCDC Protocol and promoted social distancing while Government still functions during the Pandemic.	Abuja	13th May, 2020	Unprecedented	
9.	National Policy for the Promotion of Indigenous Content in the	This Policy will promote indigenous content in the telecommunications sector by focusing on key areas where the development of such capacity will have the greatest level of impact. This Policy will	N/A	July 2020	Policy document under review	N/A

	Nigerian Telecommunications Sector	increase growth in indigenous content, reduce capital flight in the Telecom Sector and increase value addition to indigenous content to the sector.				
10.	National Dig Once Policy	The Policy will accelerate broadband penetration by developing a mechanism for resource-sharing on public right-of-way and other construction projects using the Dig Once concept. The Policy will also make the cost of data cheaper and promote Broadband penetration.	N/A	July 2020	Policy document under review	N/A
11.	National Policy for Domesticating Internet Economy	The Policy will promote indigenous participation in the local Internet Economy by focusing on key areas where the development of such capacity will have the greatest level of impact. Local Internet Economy would bring inclusive growth, reduce poverty, creates millions of jobs and improve the efficiency and quality of services rendered.	N/A	July 2020	Policy document under review	N/A
12.	Policy on Virtual Meeting in the Federal Public Institution	The Policy will promote the adoption of technology in Governance and promote the pillars of Service Infrastructure as well as digital services development and promotion represented as pillars four and five of the NDEPS.	N/A	July 2020	Policy draft document is now ready.	
13.	SIM Card Registration Policy	The Honourable Minister directed a review of the Policy on SIM Card registration and usage. This improves the security of citizens and ensure SIM cards are not used for criminal activities. This also supports our security agencies.	N/A	6th Feb, 2020		
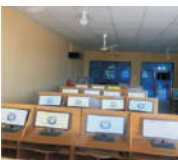
14.	Disconnection of Unregistered Lines	Resolution of nine million four hundred thousand (9.4 million) SIM cards that did not comply with the proper procedures of SIM registration. Users were contacted to update their details.	N/A	13th September, 2019		
15.	Deactivation of Unregistered SIM Cards	2.2 million unregistered SIM Cards in Nigeria were deactivated in line with the directive of the Honourable Minister. This is to prevent the use of such SIM cards for criminal activities and support our security agencies.	N/A	25th September, 2019		
16.	Stakeholder engagement to resolve Right of Way Levy in Nigeria which have been lingering for over 13 years	The Honourable Minister met with the Nigeria Governors Forum to address the lingering challenges on Right of Way levy in Nigeria which many states have either waved ROW levy or implemented a downward review to the agreed N145N/per linear meter. This improves the Economy of the States that implemented and ensure Quality of Service and reduce cost of services.	Maitama, Abuja	22nd January, 2020		
17.	Waiver of Right of Way Levy	Based on the Honourable Minister's stakeholder engagement, Anambra State completely waived Right of Way levy. This increases broadband penetration access in the state and have a positive impact on the economy of the State. This improves Quality of Service and reduce cost of Telecommunication Services.	Anambra	4th June, 2020		

18.	Right of Way Levy Downward Review.	Based on the Honourable Minister's stakeholder engagement, Ekiti State Slashed Right of Way levy by 97% from N4,500 to N145 per linear meter. This will increase broadband penetration access in the state and have a positive impact on the economy of the State. This improves Quality of Service and reduce cost of Telecommunication Services.	Ekiti State	14th May, 2020		
19.	Right of Way Levy Downward Review.	Based on the Honourable Minister's stakeholder engagement, Imo State Slashed Right of Way levy by 97% from N4, 500 to N145 per linear meter. This increases broadband penetration access in the state and have a positive impact on the economy of the state. This improves Quality of Service and will further reduce cost of Telecommunication Services.	Imo State	20th May, 2020		
20.	Right of Way Levy Downward Review.	Based on the Honourable Minister's stakeholder engagement, Plateau State slashed Right of Way levy to N145 per linear meter. This increases broadband penetration access in the state and have a positive impact on the economy of the State. This also improves Quality of Service and will reduce cost of Telecommunication Services.	Plateau State	20th May, 2020		

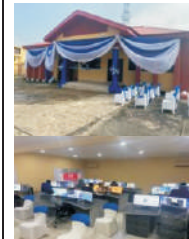| 21.	Downward Review of Right-of-Way Levy	Based on the Honourable Minister's stakeholder engagement, Katsina State slashed Right of Way levy to N145 per linear meter. This increases broadband penetration access in the state and have a positive impact on the economy of the State. This also improves Quality of Service and will reduce cost of Telecommunication Services.	Katsina State	21st May, 2020		
22.	Waiver of Right of Way Levy	Based on the Honourable Minister's stakeholder engagement, Kaduna State completely waived Right of Way levy. This increases broadband penetration access in the state and have a positive impact on the economy of the State. This also improves Quality of Service and reduce cost of Telecommunication Services.	Kaduna State	22nd May, 2020		
23.	Downward Review of Right-of-Way Levy	Based on the Honourable Minister's stakeholder engagement, Kwara State slashed Right-of-Way levy to ₦1 per linear meter. This increases broadband penetration access in the state and have a positive impact on the economy of the State. This also improves Quality of Service and reduce cost of Telecommunication Services.	Kwara State	31st May, 2020		

24.	Increase In Broadband Penetration	Broadband penetration hits **40.18%** in less than a year. Almost 10% has been achieved in less than a year. This translates to around **1.38%** increase in GDP.	N/A	10th July 2020	The broadband penetration was just over 30% earlier	
25.	ICT's Contribution to Nigeria's GDP.	ICT leapfrogged Oil and Gas in contribution to Nigeria's GDP. ICT contribution of **14.07%** to Nigeria's GDP is unprecedented.	N/A	9th – 12th September, 2019	Unprecedented	
26.	5G Trial	The Honourable Minister conducted a trial for 5G which is to address issues of consumer demands for higher network capacity and increased availability and better and uniform user experience.	MTN office, Abuja	25th November, 2019	Unprecedented	
27.	Completed and Commissioned the e-Government Training Center	The Honourable Minister officially commissioned the e-Government Training Center donated by the Korean Government to Nigeria. The center is being used to bridge the gap of training and re-training needs of Nigerian civil servants	PSIN Abuja	16th November, 2019		
28.	Leading a team to Gulf Information Technology Exhibition (GITEX) first Position. Nigeria's participation at the 39th	The Honourable Minister led and coordinated Nigeria's successful participation at the 39th Gulf Information Technology Exhibition (GITEX). Nigerian Startup, Chiniki Guard wins the Best Artificial Intelligence Application in the GITEX UAE Supernova Challenge out of over 130 countries that participated.	Dubai, United Arab Emirates.	6th – 10th October, 2019.		

		Nigeria's success at the event attracts investors in the ICT sector.				
29.	Launch of Educational Technology Platform.	The Honourable Minister developed and launched the Unity Board co-authored by him, a made in Nigeria Launch of Educational Technology Platform. This is an Indigenous Technology IoT/AI embedded device that drives STEAM Education in Nigeria.	Abuja	6th October, 2019		
30.	Deactivation of Automatic voicemails to Protect Consumers	The Honourable Minister directed the deactivation of automatic voicemails which has stopped suspicious charges and protected consumers of telecommunication services.		14th November, 2019		
31.	Suspension of Illegal USSD Charges to Protect Consumers	The Honourable Minister suspended USSD Direct Billing charges by Telecom Operators having realized it is not in the best interest of Nigerians and other consumers. This is to protect the interest of the citizens.	N/A	20th October, 2019		
32.	Signing of Resolution	On behalf of Federal Government of Nigeria, the Honourable Minister officially signed a resolution of 153 Countries reached on international postal remuneration rates in order to promote our economy.		26th September, 2019		

33.	Suspension of Cash Payment in NIPOST	The Honourable Minister gave the directive for the termination of all cash payments in the Nigerian Postal Service (NIPOST) offices nationwide. This is to promote Digital Economy and fight corruption.	N/A	7th November 2019		
34.	Digital Nigeria and IBM Joint Programme	The Honourable Minister launched the IBM Digital Nigeria Programme to empower Nigerians with skills required to thrive in emerging digital economy. Over 36,000 Nigerians have already enrolled.	Digital Economy Complex, Abuja	2nd April, 2020 and 16th January 2020		
35.	Digital Economy Projects for a Digital Nigeria (Phase IV)	The Honourable Minister Commissioned Twelve Digital Projects as follows: (i) E-Accessibility at Govt school for the deaf, Malumfashi, Katsina state; (ii) E-library,Federal college of Education Technical Bichi, Kano State; (iii) School Knowledge Center (SKC), AUD High School Ikole Ekiti, Ekiti State SKC; (iv) Virtual Examination Centre, Enugu State College of Education (Technical), Enugu State; (v) Virtual Examination Centre, Enugu State College of Education (Technical), Enugu State; (vi) Digital Capacity Training Centre ,Elkanemi College of Islamic Theology - Yola, Adamawa State;		20th August, 2020		

		(vii) ICT Innovation Hub, Oyo State Trade Fair Complex, Samonda, Ibadan, Oyo State; and (viii) Flag off of NITDA CAPACITY Development Programme In Support of Artisan in Niger State, Oyo State, Kogi State, Delta State and Imo State.				
36.	Digital Economy Projects for a Digital Nigeria (Phase III)	The Honourable Minister Commissioned the Newly Completed Digital Center which accommodates Integrated Computer Emergency Response & Readiness Center; Digital Media Studio for Virtual Learning; and Digital Conference Center for Remote Collaboration.		17th August 2020		
37.	Digital Economy Projects for a Digital Nigeria (Phase II)	The Honourable Minister Commissioned Eleven (11) Digital Projects as follows; (i) Tertiary Institution Knowledge Center (TIKC), University Abaraka, Delta State; (ii) School Knowledge Center (SKC) Government Day Secondary School Hassan Central, Gombe state; (iii) e-Health/Data sharing Center College of Medical Sciences, Abubakar Tafawa Balewa University, Bauchi State; (iv) Virtual Examination Centre Unimaid University of Maiduguri (Unimaid), Borno State;		11th August, 2020		

		(v) Emergency Communications Center (ECC) Ilorin, Kwara State; (vi) Emergency Communications Center (ECC) Calabar Calabar, Cross- River State; (vii) Information Technology Innovation & Incubation Park University Ayangba, Kogi State; (viii) Information Technology Capacity Building Centre College Of Education Gumel, Jigawa State; (ix) Information Technology Capacity Building Centre Federal University Of Technology Owerri, Imo State; (x) New Neighbourhood Post office/Nirsal microfinance bank branch Delta State; and (xi) Remodeled National Mail exchange Centre Mbiama, Ahoada West LGA, Rivers State.				
38.	Digital Economy Projects for a Digital Nigeria (Phase I)	The Honourable Minister Commissioned Six (6) Digital Projects as follows; (i) Tertiary Institution Knowledge Center, Enugu; (ii) Information Technology HUB Development, Lagos; (iii) NIGCOMSAT Northwest Regional Office, Kaduna; (iv) Emergency Communications Center, Kaduna; (v) IT Community Center, Katsina; and (vi) IT Hub, ABU Zaria.	23 July, 2020			

39.	ICT Stakeholder Engagement	ICT Stakeholders were converged in Gombe State for National Policy Dialogue. This is to ensure states key into the implementation of the Digital Economy Policy and Strategy and to publicize its contents to enhance adoption and improve the Economy of the states through Digital Technologies.	Gombe State	2nd - 6th December, 2019		
40.	Launch of Strategic Management Plan(SMP) 2020-2024	Inauguration of the NCC Strategic Management Plan (SMP) 2020-2024 to drive the implementation of the Federal Government's Digital Economy Policy.	Digital Economy Complex, Abuja	23rd June 2020		
41.	International Telecommunication Union 2019 Conference.	The Honourable Minister Led Nigeria's delegation to the International Telecommunication Union 2019 Conference held in Budapest, Hungary. This has built partnership on Digital innovations and attracted investors in the ICT sector.	Budapest, Hungary.	7th September, 2019	Picture with the President to be included	
42.	Commissioned Emergency Communications Center (ECC)	The Honourable Minister officially commissioned the Katsina State Emergency Communications Center (ECC) to promote security of the state.	Katsina State	23rd September, 2019		

43.	Completed and Commissioned ICT Skills Centre	The Honourable Minister officially commissioned ICT Skills Centre situated in Jigawa State for job creation.	Jigawa State	20th January, 2020		
44.	Launched Virtual Academy	The Honourable Minister launched Nigeria's Virtual Academy (NITDA Academy) under the Policy of the Ministry. This has been providing Digital Skills for Citizens, along with digitalnigeria.gov.ng (Skills Empowerment Programme by the Federal Ministry of Communications and Digital Economy)	N/A	29th April, 2020		
45.	Commissioned ICT Hub/ Innovation Center	The Honourable Minister officially commissioned the South-South ICT Hub/ innovation center situated in Port-Harcourt, Rivers State. This center creates entrepreneurs in the sector and employment opportunities for our teeming youths in line with the Nigerian Government's Economic Recovery and Growth Plan (ERGP) and diversification to the Digital Economy.	Port-Harcourt, Rivers state	17th December, 2019		
46.	ICT Innovation Hub	The Honourable Minister officially commissioned the North-East ICT Innovation Hub situated in Gombe State. This center creates entrepreneurs in the sector and employment opportunities for our teeming youths in line with the Nigerian Government's Economic Recovery and Growth Plan (ERGP) and diversification to the Digital Economy.	Gombe State	29th September, 2019		

47.	Scholarship for Nigerians in China	10 Nigerian students from various universities were selected for Digital Skills Scholarship in China by the Huawei Technologies from all zones in the country.	Minster's Conference room	15th November, 2019	Capacity building	
48.	Distributed ICT Tools.	The Honourable Minister flagged off distribution of ICT tools to citizens of Borno State in a bid to enhance their Digital Skills and job creation.	Borno State	29th December, 2019		
49.	Capacity Building for ICT Journalists as part of the Digital Nigeria Programme	Digital Skills in News Reportage for ICT Journalists provided under the Directives of the Honourable Minister. This provides the Nigerian Journalist with the required skills to be at par with global best practices.		13th July 2020		
50.	Mentorship Programme for Students.	The Honourable Minister commenced the mentorship programme for secondary school students to guide them in making the right choice of career from young age, especially in the soon to be digitally economy dominated world.	GSS Garki	17th Feb, 2020	Digital Nigeria Programme	
51.	Revenue Generation from Frequency Assignment and Renewal of License	With the deployment of the New Radio Monitoring Vehicles, the projected revenue will be around **N 2,000,000,000.**	N/A			
52.	Number of Licences Issued/Renewed & Agreements Issued/Renewed	106 Licences issued, 519 Licences Renewed, 6 New Agreements issued and 22 Renewed agreements. The Ministry has since embarked on monitoring activities to ensure regularization and new registration.				
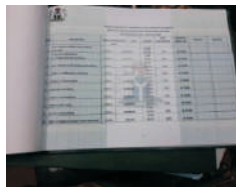
53.	ICT Based Recommendations issued to Address Insecurity in Nigeria Security	The Honourable Minister gave expert opinion on the best ways to deploy ICT in enhancing the security of Nigeria to the National Assembly's Ad-Hoc Committee on Nigeria Security Challenges. The Honourable Minister has submitted a Policy in that regard.	NAF Center Abuja	21st October, 2019		
54.	Chairman of the Subcommittee on Citizen Data Harmonization.	The Honourable Minister was appointed to Chair the Subcommittee on Citizen Data Harmonization. This is to Harmonize all multiple data sources in Nigeria into a single database to ease identification for citizens.		12th Feb, 2020		
55.	National Girls Empowerment Competition.	The Ministry organized the National Girls Empowerment Competition, this has encouraged the participants (Nigerian Secondary School Girls) to develop an early interest in Digital Skills.	Abuja	18th Feb, 2020		
56.	Inaugurated Expert Committee	The Honourable Minister inaugurated the expert committee to develop a strategy and review of the National Digital Economy Policy and Strategy for a Digital Nigeria which has been concluded.		24th Feb, 2020		
57.	Inaugurated Advisory Board.	The Honourable Minister inaugurated the Abuja MIT-REAP advisory board for Digital Entrepreneurship.	Digital Economy complex, Abuja	6th March, 2020		
58.	Supervised Industry Stakeholder Forum.	The Honourable Minister ratified the industry Stakeholder Forum on the Guidelines on the use of Television White Space (TVWS) in Nigeria to serve as a viable option for fulfilling the rural broadband gap as this white-space bandwidth based technologies are low-	Abuja	17th March, 2020		

		powered and low cost techno-economic feasible solution.				
59.	National Adopted Village for Smart Agriculture (NAVSA) Programme as part of implementation of NDEPS	HM gave a Policy Directive for the implementation of the National Adopted Village for Smart Agriculture (NAVSA) Programme to promote Smart-Agric for food creation and productivity.	Virtual	10th July, 2020		
60.	Keynote Address and Advocacy to Promote Digital Economy.	Keynote Address at ICT/Digital Workshop organised by Muslim Students Society of Nigeria (MSSN), Lagos Chapter. Topic: ICT/Digital Economy: An Untapped Opportunity for Youth Empowerment and National Development. This has motivated the participants to develop Digital Skills and be self-employed.	Virtual	13th June, 2020	In line with Pillar 2 of the NDEPS	
61.	Guest Lecturer and Advocacy to Promote Digital Economy	Guest Lecture at National Institute for Policy and Strategic Studies (NIPSS), Kuru on "Population Growth, Human Capital Development and Digital Economy in Nigeria"	Virtual	11th June, 2020	In line with Pillar 2 of the NDEPS	
62.	Convocation Lecture and Advocacy to Promote Digital Economy	Funding Nigerian Tertiary Institutions and Entrepreneurship Education: A catalyst for Youth Self-Employment and Self-Reliance, Kano State Polytechnic. The Lecture mentored students to develop skills rather than just certificates.	Kano State	28th February, 2020	In line with Pillar 2 of the NDEPS	
63.	Keynote Address and Advocacy to Promote Digital Economy	Deploying Technology to Mitigate the Impact of the Pandemic. Speech at event organised by Foreign Investment Network (FIN). The Keynote Address has provided Digital Technology recommendations to mitigate impact of COVID-19 Pandemic.	Virtual	28th May, 2020	NDEPS Pillar #2	
64.	Convocation lecture and Advocacy to Promote Digital Economy	The Honourable Minister delivered the Convocation lecture at Federal University Kashere, Gombe State. The Lecture has	University Kashere,Gombe state	6th December, 2019		

		mentored the students to develop Digital Skills rather than certificates only.				
65.	Delivering of Speech Virtually to promote mobile internet	GSMA-ITU event on Expanding Mobile Internet Use During COVID-19 and beyond.	N/A	9th June, 2020	NDEPS Pillar #2	
66.	Keynote Address and Advocacy to Promote Digital Economy	Assessing the impact of COVID on the Nigerian Digital Economy and Post Pandemic Strategies. Keynote Address at event by Nigerian Economic Summit Group (NESG). The lecture has provided strategies on how to convert the challenges of COVID-19 into opportunities.	Virtual	28th May, 2020	NDEPS Pillar #2	
67.	Goodwill message and Advocacy to Promote Digital Economy	Adoption Of 5G In Nigeria: The Technological and Regulatory Challenges,2020 Virtual IT Professionals Capacity Building Assembly.	N/A	9th July, 2020	NDEPS Pillar #2	
68.	Convocation Lecture and Advocacy to Promote Digital Economy	The Honourable Minister delivered the convocation lecture at the 7th convocation ceremony of Nile University on the topic ICT as a catalyst for Nigeria's Economic Development in the 21st Century. The Lecture has mentored the students to develop Digital Skills and be self-employed.	Nile University, Abuja	15th November, 2019		
69.	Convocation Lecture and Advocacy to Promote Digital Economy	The Honourable Minister delivered the Convocation Lecture at the Federal University of Technology Minna, titled: "Datafication of Society: Economic and Security Issues in Producing and Using Public and Private Data in Nigeria".	Minna, Niger State	31st January, 2020		

		UNDER THE POLICY DEVELOPED, POLICY DIRECTION & STRICT SUPERVISION OF THE MINISTRY, THE FOLLOWING ARE ACHIEVED WITHIN A YEAR					
S/N	ACHIEVEMENT TITLE	DESCRIPTION OF ACHIEVEMENTS RECORDED	LOCATION	DATE	REMARK	PICTORIAL
70.	Inauguration of Anti-Corruption and Transparency Unit	The Transparency Unit ensures proper compliance with Extant Laws by the Staff of the Ministry.	Headquarters	2Nd August, 2019	Compliance to ACTU Standing Order 2014	
71.	Inauguration of Ministerial SERVICOM Committee.	This empowers public officers to discharge their job responsibilities and ensure service delivery and fight corruption.	Headquarters	September, 2019	Compliance to SERVICOM Charter.	
72.	Recruitment	Documentation of 63 newly recruited Staff which has added to the workforce and skill sets.	Headquarters	October, 2019		
73.	Annual Public Service Games (FEPSGA)	The Ministry's contingent participated in 2019 Annual Public Service Games and won the following 15 Medals:-5 Gold,4 Silver, 6 Bronze and 4th position on the Medal table.	Lafia, Nasarawa State	December, 2019	Fifteen Medals won	
74.	ID Card Machine	New ID Card Machine with Bar Code which has prevented forgery and impersonation by cybercriminals.	Headquarters		352 staff already captured.	
75.	Proposed National Information Technology Development Agency Establishment Bill	Consideration and fine-tuning of the Bill, which seeks to repeal the existing NITDA Act 2007 and enact a more relevant law.	Abuja	7th July, 2020		
76.	Nigerian Postal Services Courier and Logistic (Operations) Regulations 2020	The Regulation has been reviewed successfully for efficient service delivery. We are planning for stakeholder engagement.	Abuja	14th July, 2020	In progress	
77.	48th National Frequency Management Council (NFMC) Regular Meeting	The Council successfully conducted the 48th NFMC Regular Meeting, which has addressed critical issues on spectrum	FMCDE, NFMC Secretariat	10th December, 2019		

		usage. As part of the mandate to collate returns on Spectrum Allocation from statutory Bodies, the NFMC's 48th Regular Meeting embarked on Spectrum Audit to establish a database. Accordingly, the Agencies have started responding positively.				
78.	Proposal for Permanent Funding Source for the NFMC Secretariat	Committee set up by NFMC has completed its assignment and report adopted by the Council at its 49th Regular Meeting. This enables the NFMC secretariat to achieve its mandate.	FMCDE	23rd December, 2019		
79.	Gazette on Management of Commercial and Non-Commercial users of Radio Frequency Spectrum	Request/Draft Gazette submitted to the Ministry of Justice for consideration and approval.	FMCDE	10th March, 2020		
80.	Structured Capacity Building for Finance & Accounts, Internal Audit staff on GIFMIS IPSAS, NCOA and Financial Reporting	Staff trained on Digital tools and conventions such as IPSAS, GIFMIS, and NCOA for funds receipt, payment, and preparation of General-Purpose Financial Statement. They were also trained on the roles of the new payment process in employee payables, purchase invoice (contractor), and expense request using National Chart of Accounts (NCOA) for identification and coding of all transactions. Furthermore, training was also conducted for the Staff on the use of GIFMIS Platform to prepare the Budget.	Lagos	9th – 13 Dec., 2019	Training & Retraining of staff	
81.	Implementation of E-Revenue Collection to fight corruption.	Staff trained on the e-Revenue collection process and the use of electronic blockage to block every identified revenue leakage of the Ministry. Further training was also conducted on the importance of the Treasury Single Account(TSA), its application, and its use,	Nasarawa	September, 2019	Training & Retraining of staff	

		which has improved revenue generation of the Ministry.				
82.	Automation of Accounting Processes	Digitalizing Accounting process, upgrading of accounting software for electronic routing and workflow. Installation of e-Approvals for financial transactions. This has improved efficiency, enhanced control capability and process analysis, and promotes transparency.	Headquarters	May – December, 2019	Not completed	
83.	Registration and Valuation of Ministry's Assets and Updating of Assets Register in line with IPSAS requirement	(i) Assets register for the preparation of financial statements in line with the IPSAS requirement has been set up. Fixed Assets Register was also updated as regards to addition and disposal of assets. (ii) Creating an electronic asset Register is on-going. (iii) Sourcing of information and coding of Ministry property, plant, and equipment (PPE) has been carried out successfully.	Headquarters & the 6 IRMS	November to December, 2019	Yearly/ Annually	
84.	Budget Preparation and ERGP Implementation	(i) 2021 Ministry's Personnel Budget completed and submitted to Budget Office, Ministry of Finance. (ii) Capacity Development on Budget preparation using GIFMIS platform – on-going. (iii) Aligning the Ministry's projects with the mandate of ERGP is also implemented successfully. (iv) Preparation of 2021 Budget is currently on-going.	Headquarters	June, 2020	Yearly/ Annually	

85.	Sensitization on the National ICT Strategic Plans	Consultations on ICT strategic plans and Sensitization in 6 Geopolitical zones have been carried out successfully to enable states to key into the Digital Economy Policy and Strategy.	Kano	9th December, 2019	Executed	
86.	National Open Data Conference	Stakeholder consultation on Federal Government Open data policy has secured stakeholder's buy-in and support.	Akwa Ibom	12th – 13th December, 2019	Executed	
87.	Monitoring & Evaluation of ICT Projects Executed by the Ministry & its Agencies	Successfully conducted tracking and report on the outcome and impact of ICT projects, programs, and policies of the Ministry and its Agencies.	NationWide	November & December, 2019	Executed	
88.	Women Connect Programme: Developing a Framework for connecting women in Nigeria ICT Entrepreneurship	Successfully conducted the network program of Connected Women in Nigeria ICT Entrepreneurship, which empowers female startups.	Lagos	19th – 20th December, 2019	Executed	
89.	Preparation and Production of Strategic Reports	This informs the stakeholders and general public about the activities, achievement, and challenges of the Ministry and its Agencies and to meet statutory report requirements.	Abuja	March, 2020	Ongoing	
90.	Completion Work of National Mobility and	Development of National Mobility and Data Analytics for Nigeria, this impacts	Abuja	November, 2019	Executed	

	Data Analytics Centre Development Project and Establishment of the Centre.	positively on revenue and reflects on GDP.				
91.	Conference on the Strengthen of National ICT Data Bank	The impact of the conference ensures the collection, processing, storage, and dissemination of ICT data as well as the consolidation of existing ICT indicator data.	Imo	16th – 17th December, 2019	Executed	
92.	Pilot e-Government Capacity Building Program by Nigerian Instructors	Pilot e-Government Capacity Building Program by Nigerian Instructors.	Abuja	November ,2019		
93.	Conduct of e-Government Readiness Assessment of MDAs	Conducted e-Government Readiness Assessment of MDAs, this determines the ICT infrastructure availability, gaps as well as Digital Skills competencies.	Abuja and some states of the Federation	February, 2020		
94.	Training of 80 officers of the Ministry	Eighty (80) Staff of the Ministry have were trained on Artificial Intelligence, Cloud Computing, e-Government Principles, and Policy.	Nassarawa	July 2020		
95.	Radio Frequency Station licenses issued/renewed (RFSL)	(i) Issued a total of 106 Radio Frequency Station Licenses (RFSL); and (ii) Renewed a total of 519 Radio Frequency Station Licenses.	a) **Terrestrial Services:** Entire Nation's Spectrum. b) **Maritime Services:** Waterways (onboard vessels for Ship	August, 2019 – July, 2020	a.) Effective/ optimum utilization of finite natural radio frequency spectrum usage. b.) Safety of Life/perso nnel. c.) Backup communic	

			Radio Stations). **c) Aeronautical Services:** Airspace (onboard Aircrafts for Aircraft Radio Stations).		ation of businesses.	
96.	Final African Preparatory Meeting (APM) for WRC19	Attended 4th/Final African Preparatory Meeting (APM) for the World Communications (WRC-19) where African Common Positions on many agenda items on WRC-19 were adopted. At the meeting, 95% resolutions proposed by the Nigeria Administration were adopted as African Common Position on WRC-19 and consequently accepted at WRC-19 in Egypt.	East London, South Africa	August, 2019	African Common Position was Achieved.	
97.	International Telecommunication Union (ITU), WRC Events	The Honourable Minister of Communications and Digital Economy Dr. Isa Ali Ibrahim (Pantami) FBCS, FNCS, FIIM led Nigeria delegations to the WRC-19. The Minister Signed the final Acts of the WRC-19 on behalf of the FGN.	Sharm el-Sheikh, Egypt	21st to 25th October, 2019		
98.	International Telecommunication Union (ITU), World Radiocommunication Conference 2019 (WRC-19).	Over 90% of Nigeria's proposals adopted as African Common positions that were passed and adopted as resolutions at the first session of the Conference Preparatory Meeting (CPM23-1) of the World Radiocommunication Conference 2023 (WRC-23). Some of the resolutions adopted at the Conference include		25th to 26th November, 2019		

		additional frequency bands identified for High Altitude Platforms (HAPS) and the protection of existing Satellite services as well as the inclusion of Nigeria in the footnote 5.441B(4800MHz-5990MHz)			
99.	ITU Virtual Consultation of Councilors 2020	The Nigeria Administration represented by the ITU Focal Person Councilor participated at the virtual meeting of Councilors, where discussions held around issues such as the theme for the WTISD 2021 and the Next date for WTSA.	Virtual	June, 2020	
100.	Frequency Monitoring and Inspection within North Central Zone (Abuja Headquarters	Monitored 217 frequencies out of which: (i) Sixty-three (63) found to be illegal users; (ii) Fifty-three (53) found to be duly Licensed but not up to date in the payment of annual license fee; and (iii) One (1) successful Investigative monitoring conducted. This operation has kick-started the regularization of illegal users of the spectrum and increased revenue generation for the Government.	Jos North, Jos South, Vom, Uke, Keffi, Lafia, Makurdi, Akwanga, Minna, Bida, Mokwa, Shiroro, Offa, Lafiagi, Jebba, Gwagwalada, Suleija, Abuja	August, 2019 to July, 2020	
101.	Frequency Monitoring and Inspection within North East Zone (Azare Centre)	Inspected thirty-five (35) premises, of which; (i) Thirteen (13) found to be operating illegal radiocommunication stations; and (ii) Six (6) found to be duly licensed but not up to date in the payment of the annual license fee.	Bauchi, Gombe	August, 2019 to July, 2020	

		This operation has kick-started the regularization of illegal users of the spectrum and increased revenue generation for the Government. About 17 companies with many working stations.				
102.	Frequency Monitoring and Inspection within South-West Zone (Ipaja-Lagos Centre**)**	Inspected thirty-four (34) premises, of which; (i) Ten (10) found to be operating illegal radiocommunication stations; and (ii) Sixteen (16) are duly licensed but not up to date in the payment of annual license fees. This operation has kick-started the regularization of illegal users of the spectrum and increased revenue generation for the Government.	Lagos, Abeokuta, Sango Otta	August, 2019 to July, 2020		
103.	Frequency Monitoring and Inspection within South South Zone (Okpoma-Yala-Ogoja Centre)	Inspected twenty-one (21) premises, of which nine (9) found to be operating illegal radiocommunication stations. This operation has kick-started the regularization of illegal users of the spectrum and increased revenue generation for the Government.	Calabar, Abakaliki, Eket, Enugu	August, 2019 to July, 2020		
104.	Frequency Monitoring and Inspection within North-West Zone (Gusau Centre)	Inspected thirteen (13) premises, of which eleven (11) found to be operating illegal radiocommunication stations. This operation has kick-started the regularization of illegal users of the spectrum and increased revenue generation for the Government.	Kaduna, Sokoto, Kebbi, Gusau, Zaria, Kano	August, 2019 to July, 2020		

| 105. | Procurement of COVID-19 Personal Protection Equipment (PPE) | Ensured Compliance with Presidential Task Force Directive On COVID-19 Containment. | All Our Ministry's Offices Within And Outside Abuja | 2020 | | |

UNDER THE POLICY DEVELOPED, POLICY DIRECTION & STRICT SUPERVISION OF UNIVERSAL SERVICE PROVISION FUND(USPF), THE FOLLOWING ARE ACHIEVED WITHIN A YEAR. THE HONOURABLE MINISTER IS THE CHAIRMAN OF THE USPF BOARD DOMICILED IN NCC						
S/N	ACHIEVEMENT TITLE	DESCRIPTION OF ACHIEVEMENTS RECORDED	LOCATION	DATE	REMARK	PICTORIAL
106.	School Knowledge Centers (SKC)	**(i) The development of One Hundred and Nine School Knowledge centres (SKCs) is on-going in all the 6 Geo-Political Zones** to promote the use of ICT in teaching and learning in public secondary schools by providing them with adequate ICT infrastructure and tools. The states considered under this project include: Abia, Anambra, Ebonyi, Enugu, Imo, Akwa Ibom, Bayelsa, Cross River, Delta, Edo, Rivers, Benue, FCT, Kogi, Kwara, Nasarawa, Niger, Plateau, Adamawa, Bauchi, Borno, Gombe, Taraba, Yobe, Jigawa, Kaduna, Kano, Katsina, Kebbi, Sokoto, Zamfara, Ekiti, Lagos, Ogun, Ondo, Osun, and Oyo. (ii) SKC Enugu and SKC Government Secondary School Central has been completed and commissioned virtually.	In all the Geo-Political Zones.	March, 2020 July, 2020	On-Going SKCs	
107.	Tertiary Institution Knowledge Centers (TIKCs)	**The development of Five Tertiary Institution Knowledge Canters (TIKC)** is on-going in some states. The objective of the project is to promote the use of ICT in teaching and learning in Tertiary Institutions and community institutions.	Plateau, Gombe, Kano, Ebonyi and Oyo	March, 2020	On Going	

108.	Tertiary Institution Knowledge Centers (TIKCs)	**Tertiary Institution Knowledge Centers (TIKC) at Enugu and Delta** have been completed and commissioned. The centres promote the use of ICT in teaching and learning in Tertiary and community institutions.	Delta and Enugu	March and July, 2020	Completed/Commissioned	
109.	E-Health	**The development of Six E-Health Centers** in some states is on-going. The project promotes the use of ICT to significantly improve access and delivery of healthcare services in public secondary healthcare facilities across the county.	Gombe, Ebonyi, Kaduna, Ekiti, Niger, and Rivers.	March ,2020	On Going	
110.	E-Accessibility	**The development of Fourteen (14) E-Accessibility Projects is on-going.** The project promotes the digital inclusion of persons living with disabilities through the provisions of ICT and assistive technologies to institutions and schools catering for their needs.	Adamawa, Yobe, Jigawa, Kano, Kebbi, Kogi, Kwara, Anambra, Enugu, Lagos, Ondo, Rivers, Edo, and Bayelsa.	March, 2020	On Going	
111.	E-Learning Education Local Content	**Fourty One (41) E-Learning Education Local Content** have been completed across many states nationwide. They areas developed includes Innovation, flexibility, and choice in both teaching and learning.	FCT, Niger, Plateau, Nasarawa, Adamawa, Bauchi, Borno, Gombe, Taraba, Yobe, Benue, Abia, Anambra, Ebonyi, Enugu, Imo, Ebonyi,	March, 2020	Completed, 41	

UNDER THE POLICY DEVELOPED, POLICY DIRECTION & STRICT SUPERVISION OF NIGERIAN COMMUNICATIONS COMMISSION (NCC), THE FOLLOWING ARE ACHIEVED WITHIN A YEAR.						
S/N	ACHIEVEMENT TITLE	DESCRIPTION OF ACHIEVEMENTS RECORDED	LOCATION	DATE	REMARKS	PICTORIAL
112.	Increase in Mobile Voice Subscription Penetration and Tele-density	An increase in total active voice subscriptions from **176,897,879** as at August, 2019 to **196,379,542** as at June 2020 was recorded during the period. Tele- density also increased from **92.67%** to **102.88%** within the same period under review indicating a **10.21 %** increase.	N/A	July, 2020		N/A
113.	Increased Internet Penetration	Mobile Internet increased from **122,975,740** active subscriptions as at August 2019 to **143,725,634** subscriptions as at June 2020. In terms of data usage, year-on-year data usage increased from **98,351.1TB** in August 2019 to **170,236.99TB** as at June 2020. The surge in the use of online platforms for e-commerce, meetings and educational purposes during the global COVID-19 pandemic validates the reported increase in data usage.	N/A	July, 2020	Increased Mobile Internet Penetration is indicative of thriving competition in the Industry.	N/A
114.	Increased Broadband Penetration in Nigeria	Broadband Penetration has continued to soar month on month between August 2019 and June 2020. The Commission recorded Broadband penetration of **35.10% as at August 2019** and **41.27% as at June 2020** representing an increase of 5.04% during the period under review. The increased footprints in Mobile Broadband is an indication of the thriving Digital Economy in Nigeria ushered in by the policy direction of the Federal Ministry	N/A	July, 2020		N/A

		of Communications and Digital Economy. and the regulatory activities of the Commission that encouraged the re-farming of lower Frequency Spectrum by Telecom Operators.				
115.	Reduction in Data Price	The Commission, in line with its mandate, to promote fair competition in the market, has through its regulatory activities ensured healthy Competition in data market segment. This has resulted in reduction in anti-competitive practices that may have long-term detrimental effect on the market.				
116.	Quality of Service and Related Achievements	i. The Commission developed and instituted 3G, Collocation and Internet Service Provision Key Performance Indicators (KPIs) for the telecommunications industry. This has made it possible to ensure the service performance of all players in the QoS value chain is monitored for compliance to the QoS Regulation and relevant Directions of the Commission. ii. Instituted Interconnect traffic monitoring of all interconnect partners aimed at identifying call masking practices in the industry. iii. To increase transparency and engender public scrutiny of operators' QoS performance, the QoS assessment results of operators are published on the Commission's website. iv. The Commission secured approval of a waiver from the Federal Government for Telecom operators for the operation and	N/A	July, 2020		N/A

	Quality of Service and Related Achievements	maintenance of their infrastructure during the COVID-19 lockdown.				
		v. Interconnect dispute resolution between interconnect partners in the industry ensured the free flow of interconnect traffic and ensured acceptable QoS experience for inter-operator calls.				
		vi. The Commission successfully carried out measurements of electromagnetic frequency radiation emission from telecom towers across the six geo-political regions of the country. The measurements ensured that all telecom sites were radiating signals in line with safety standards set by the International Commission on Non-ionizing Radiation Protection (ICNIRP).				
		vii. Development of data base of fiber deployment in the country.				
		.				
		viii. Harmonization of Short Codes that has ensured ease of short code allocation and management process.				
		ix. Development space of New National Numbering Plan to address the future needs of telephone numbers for Machine to Machine (M2M) and for Internet of Things (IoT).				
		x. Deployment of Numbering Management System and automation of the Numbering application and approval processes.				
		xi. Development of Type Approval Management System (TAMSY). The system enables applicants to apply for Type Approval through the online platform				

	Quality of Service and Related Achievements	called TAMSY. It is an end to end process for obtaining online Type Approval Certificate. xii. The Commission type approved over seven hundred and fifty (750) models of major and minor equipment used in the industry. This equipment includes but not limited to, Enterprise Routers, Gateway, Microwave Radios, Bluetooth Devices, Mobile Phones, Access Point devices amongst others.				

| 117. | Spectrum Management | 1. **Frequency Assignment** The Commission assigned frequency Wireless Local Loop (WLL) for last mile transmission and Microwave Frequency for point-to-point and backhauling on a fairly and equitable basis for the provision of communications services in Nigeria. The assigned frequencies are major ingredients in the provision of wireless ICT services in the country and help in the achievement of digital agenda of the Federal Government. **2.Spectrum Trading** The Board took the decision for Spectrum Trading in response to telecommunications global dynamics as well as the efforts to optimally utilize and maximize the benefits of the Spectrum scarce resource. Although the current Spectrum Trading Guidelines were developed in 2018 after industry-wide consultations and this instrument allows that the Spectrum resource be traded on the Secondary Market through Transfer, Sharing or | N/A | July,, 2020 July, 2020 | | N/A |

	Spectrum Management	leasing upon satisfying stipulated regulatory conditions. Consequently, the Commission in March 2020 successfully facilitated and issued letter of transfer of 2x100 MHz bandwidth in the 900 MHz (E-GSM) from Intercellular Nigeria Limited to Airtel Networks Limited. **3.MTN 5G Trial** 5G Non-commercial Proof of Concept (POC) Trial by MTN: The Commission granted MTN approval to apply on behalf of its Original Equipment Manufacturers (OEM) for Spectrum to conduct non-commercial 5G trial. MTN was licensed 700 MHz in the 3.5GHz and 800 MHz each in 26GHz bands for 5G non-commercial trial in Cross Rivers, Lagos and Abuja respectively, in consideration for the payment of appropriate fees. The trial which was for a period of three months was successfully completed. The report of the deployment has been studied and this would help in coming up with error proof policies for the deployment of the technology in Nigeria. 5G, when fully developed and deployed			

	Spectrum Management	would enable new technologies such as Artificial Intelligence, Big Data and Internet of Things, among others. **4. Development of Policy on Television White Space** Television White Space (TVWS) is the unused broadcasting Spectrum which can also be used in telecommunication for the provision of affordable broadband services. The Commission in collaboration with other stakeholders has come up with guidelines on the utilisation of this frequency to extend cheap and affordable broadband penetration to both unserved and underserved areas. This would help in great deal in achieving digital agenda of the Federal Government and also provides both universal service and universal access. **5. Regulation of Activities of Satellite Operators** The Commission has issued Landing Permits to several Space Stations				

	Spectrum Management	operators and is also regulating the activities of Earth Station Operators. **6. Spectrum Monitoring Activities** Spectrum space is regularly scanned to detect illegal deployment while reported interferences are promptly attended to, enhancing good quality of service on the network and boots seamless communication services.				
118.	Consumer Protection and Empowerment	i. The Commission hosted the **Conference of African Telecommunications Regulators on Consumer Affairs (CATCO) 2019**. The programme held between 20th and 22nd August 2019 at the Transcorp Hilton Hotel Abuja with over 350 participants in attendance and representatives from countries such as Mali, Ghana, Niger, Mozambique, Uganda, Mauritania, Sierra Leone, Burkina Faso, Gambia and Republic of Benin. ii. **Complaint Management** is a key element in ensuring quality of Consumer experience and the Commission intervened for the Consumers to get their complaints resolved during the period under review. Consequently, during the period under review, a total of **Twenty-**	N/A			N/A

	Consumer Protection and Empowerment	**Six Thousand, One Hundred and Sixty Nine (26,169) Complaints were received with Twenty Five Thousand, Five Hundred and Seventy Five (25,575) which represent 98% of the total complaints successfully resolved**. The pending 2% are receiving adequate attention and would be resolved in earnest. Accordingly, during the period under review, a total of One Thousand, Three Hundred and Twenty-One (1,321) commendations were received from telecom consumers whose complaints were satisfactorily resolved. iii. Review and Presentation of the final report on Complaint Categories and Service Level Agreement (SLA) was also undertaken by the Commission. Key Performance Indicators (KPIs) between the Commission and the Service Providers was necessitated and became imperative due to the high volume of unresolved complaints which was of great concern to the Commission in mid-2018. We reviewed the document and presented to the Management of NCC on 3rd September, 2019 and to the Public on 7th November, 2019. After this, Management approved for the amended document on Complaint Categories and Service Level Agreement to be sent to all the Telecom Service Providers. This was done on the 21st of January 2020 with the directive that the commencement / implementation date was to start on the 1st of February, 2020.	N/A			

	Consumer Protection and Empowerment	iv. **Development of Frequently Asked Question (FAQ):** Frequently Asked Questions (FAQs) On Internet Data Consumption/Depletion/ Usage with regards to data and data consumption and usage was developed in the month of May, 2020. This is in a bid to empower consumers with information on data consumption and usage and to enable them to get better value from their data subscriptions and prompt redress.	N/A			
119.	Network Security and Digital Training Programmes	**I. Advanced Digital Appreciation Programme for Tertiary Institutions (ADAPTI):** During the period under review, the Commission successfully monitored its sponsored ADAPTI training organised by the Digital Bridge Institute (DBI). **Forty-three (43) trainings** were carried out across the six geo-political zones of the country benefiting **Four Thousand, Six Hundred and Fifty Nine (4,659)** academic staff of tertiary institutions. The ADAPTI training is aimed at equipping academics and non-academics of the tertiary institutions with practical skills and modules in Microsoft Word, Excel, and Power Point Access to the Internet, Cyber security, Internet Governance and internet of things for improved productivity. **ii. Digital Appreciation Programme for Teacher and Education Administrators in Secondary Schools (DAP-TEA):** The DAP-TEA training programme is designed to enable benefiting schools to acquire	N/A	July, 2020		N/A

![Federal Ministry of Communications and Digital Economy]

FEDERAL MINISTRY OF COMMUNICATIONS AND DIGITAL ECONOMY
Leveraging Digital Technology for National Economic Development

	Network Security and Digital Training Programmes	digital skills by exposing them to Microsoft digital literacy curriculum and lifestyle for improved learning inside and outside of the classroom.	N/A			
		From August 2019 till date, **twenty-two (22)** DAP-TEA trainings benefitting **Two Thousand, Three Hundred and Thirty Nine (2,389)** academic staff were carried out.				
		An up to date database of all beneficiaries of the ADAPTI/DAP-TEA training programmes is maintained especially to enhance our online survey of the programmes.				
		iii. Internet Code of Practice (ICOP): The Code had been finalized and published accordingly on the Commission's website.				
		iv National IPv6 Taskforce The Commission is revamping the National IPv6 Taskforce and collaborating with AFRINIC to facilitate IPV6 training and deployment in Nigeria				
		iv. Child Online Protection (COP): The Commission engaged in the following Child Online activities:				
		The Internal Working Group (IWG) worked on the review of the proposed 2014 COP document.				
		The Commission participated in the ITU Africa Workshop held in Ghana to update its activities on COP.				
		The Commission developed a document "Keeping Children Safe Online – Advice for Parents and Care-givers, which adopted information from the international edition of Europol document "COVID–19 Online Safety Advice for Parents and Caregivers"	N/A			

Network Security and Digital Training Programmes	as well as the "ITU's "Keeping Children Safe Online during COVID-19 Pandemic". The Commission also incorporated 'Child Online Protection' safety incidents into its call centre activities. **v. Establishment and Implementation of the Telecommunications Sector Computer Security Incident Response Team (CSIRT) Co-ordination Centre: vii. E-Crime and Digital Forensics Lab:** The e-Forensic Lab has been established. The services will be focused on the Telecommunications constituency for now. The lab will be relocated to the CSIRT building to facilitate a seamless operation between the two. **vi. Development of Technical Framework for Use of Social Media Networks:** Management approved the award of contract for the Development of Technical Framework for Use of Social Media Networks. The objective of the framework is to provide the baseline for Social Media governance, policy and strategy, procedures and guidelines to help the individual, business or the government. It is designed to facilitate mitigation of associated social media risks. The project was completed in the fourth quarter of 2019. **vii. Cyber Security Enlightenment Programme:** The Commission commenced the development of the Cyber security awareness contents to reach minors, vulnerable audiences and public via print, electronic and new media, to be used for the awareness campaigns. Programme commenced fully in February	N/A			

	Network Security and Digital Training Programmes	2020. Secondary schools (Private and Public) were invited to the flag off event at the NCC's Communications and Digital Economy Complex. Cyber security Resource materials were shared to attendees. This is a continuous process with outreach to schools in the six geopolitical zones, when the Covid19 pandemic clears. **viii. Cyber Crime Desk (CCD):** The Commission is partnering with the Nigerian Police Force (NPF) on Cybersecurity related issues. Part of the recommendations included the request for the NFP to provide a Cyber Crime Desk (CCD), which will be responsible for receiving and acting on reports of cybercrimes, designate officers along with a dedicated telephone line and email address; for this to be duplicated at relevant zonal offices nationwide. A letter was sent to the Police headquarters and is being followed up. **ix. Development of Communications Infrastructure Protection Plan/Guideline for Cyber Security:** The Commission has awarded a contract for the Development of Communications Infrastructure Protection Plan/Guideline for Cyber Security. This project seeks to develop a comprehensive, industry-wide standard/obligation of minimum Cyber Security provision that should be deployed by operators for the protection of communications networks against cyber-attack. It is expected that this will improve trust and resilience of the Critical	N/A			

	Network Security and Digital Training Programmes	Communications Infrastructure and ensure adequate measures and safeguards are stipulated for adoption by Industry are put in place by service providers to protect against Cyber-attacks. The project is still ongoing.	N/A			

| 120. | Strategic Management Plan (SMP) 2020-2024 | The Strategic Management Plan (SMP) 2020-2024 was designed within the framework of the Balanced Scorecard (BSC) Methodology, which provides a comprehensive framework that translates the Commission's strategies to results through a performance management process. Following the completion of the SMP 2020-2024, the document was unveiled at the Commission's Head Office by the Honourable Minister of Communications and Digital Economy on June 23, 2020. | Abuja | June 23, 2020 | | N/A |
| 121. | School Support Projects | The School Support Projects represent the Commission's efforts at facilitating ICT access and digital literacy across the country.
The Commission has a deliberate strategy of ensuring fair and equitable selection of beneficiary institutions across the six geo-political zones.
During the period, forty (40) secondary schools benefitted from the Digital Appreciation Programme (DAP), while twenty-four (24) tertiary institutions benefitted from the supply of laptops under the Advanced Digital Appreciation Programme for Tertiary Institutions (ADAPTI). E-Pads were also distributed to twenty-four (24) tertiary institutions across the six geo-political zones. | N/A | | | N/A |

122.	Emergency Communication Center (ECC)	The Commission undertook the implementation of the Emergency Communication Centers (ECC) project across the country. There are presently ECC Structures in Thirty-Four (34) states. The toll-free emergency number 112 is designated as the National Emergency Number on which calls can be made to the ECCs. The number, 112, has been activated in nineteen states (19) of the Federation.	N/A			N/A
		a) The commissioning of the National Emergency Toll-Free Number 112 and the Katsina State Emergency Communication Centre, representing the North West Zone, was successfully carried out on the 23rd September, 2019 by the Honourable Minister of Communication and Digital Economy, Dr. Isa Ibrahim Ali (Pantami) and His Excellency, Rt. Hon. Aminu Bello Masari CFR, the Executive Governor of Katsina State.	Katsina	23rd September, 2019		N/A
		b) The formal launch of the National Emergency Toll-Free number 112 and commissioning of the Emergency Communication Centre, Abuja, FCT by The President, Federal Republic of Nigeria, His Excellency, Muhammadu Buhari, GCFR, on 19th March, 2020.	Abuja	19th March, 2020.		N/A

		c) The virtual commissioning of the ECC, Kaduna, Kaduna State by the Honourable Minister of Communications and Digital Economy.	Abuja	July 23, 2020		N/A
123.	Successful Enforcement Activities	Indiscriminate Use of Illegal GSM Boosters in Trade Fair Markets in Lagos. All offending boosters were confiscated. A stakeholder meeting and sensitization of market people has been proposed.	ASPAMDA, Balogun and APT, Lagos	September, 2019		N/A
		Violation of the Direction on Forceful Subscription involving some operators. The Commission's has sanctioned the 3 operators for failure to adhere to the Commission's Direction on forceful subscription.	N/A	October, 2019		N/A
		Enforcement action against illegal users of 5.4GHz. Frequency band involving some companies. While some companies have paid fines and out of court settlement affected others have made part payment in this regard.	N/A			N/A
		Enforcement action on sale of Preregistered SIM involving MTN and Airtel sales agents	Kebbi State	November, 2019	*Three suspects - were arrested and Investigation by NSCDC still ongoing*	N/A

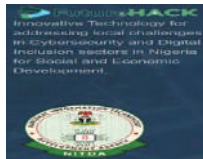| Successful Enforcement Activities	Enforcement on sale of fraudulently and fully activated SIM Cards involving some operator sales agents. Fifteen (15) persons were arrested and handed over to the NSCDC for interrogation, investigation and possible prosecution.	Jigawa state,	March 10-12, 2020.		N/A
	Enforcement for operation with expired license involving an operator. The company was shut down and the Managing Director arrested and handed over to the NSCDC for investigation. He was later released on bail upon part payment of AOL after eleven (11) years. He has now been given 2 weeks to settle the outstanding payment.	Kano	January, 2020		N/A
	Enforcement on illegal and unauthorized users of the 5.4GHz frequency band involving some companies. Twelve officials of the respective companies were arrested and handed over to the NSCDC for interrogation, investigation and possible prosecution	Uyo, Calabar, Enugu, Owerri, Warri and Benin	.		N/A
	SIM Card Registration Audit visit involving some operators. Pre-enforcement notices were issued to some operators that did not fully comply with the SIM Registration Business Rules & Data Dictionary specifications amongst the 210,459 MSISDNs and 1,823,353 MSISDNs, we have received responses from the affected operators that they have fully complied with the Commission's Pre-enforcement notices & deadline.	Lagos	February, 22-27, 2020		N/A

UNDER THE POLICY DEVELOPED, POLICY DIRECTION & STRICT SUPERVISION OF THE NATIONAL INFORMATION TECHNOLOGY DEVELOPMENT AGENCY (NITDA), THE FOLLOWING ARE ACHIEVED WITHIN A YEAR						
S/N	Achievement Title	Description of Achievements Recorded	Location	Date	Remarks	Pictorial
124.	IT Project Clearance (ITPC)	Successfully **created 272** user accounts to enable MDAs submit their IT Project via the IT Projects Clearance Portal.	**N/A**	On-going		*N/A*
		Cleared 151 unique IT Projects of 72 MDAs, with a total amount of **N1,185,223,483,015.54**.				
		Saved the Federal Government of Nigeria a total of **N5,015,094,859.75.**				
125.	Nigeria Data Protection Regulation (NDPR) Licenses	**Licensed sixteen (16)** additional Data Protection Compliance Organisations (DPCO).	**N/A**	On-going	*Unprecedented*	*N/A*
		Inaugurated of the Data Breach Investigation Team (DBIT) and Partnership with the NPF for enforcement.	**N/A**	October, 2019	*Unprecedented*	
126.	Nigeria Government Enterprise Architecture/ Nigeria e-Gov Interoperability Framework NGEA/NeGIF Collaborations	**Established** collaboration with Korea International Cooperation Agency (KOICA) **to secure funding** in special areas of NGEA/Ne-GIF implementation.	**N/A**	November, 2019	*Unprecedented*	*N/A*

127.	NIIEV Portal	**Created a Portal** to support the NIIEV Vision for the Tech Ecosystem. Consist of a database for hubs, start-ups & other stakeholders.	**Online**	Continuous	*Unprecedented*	
128.	Local Content Policy Enforcement	**Commencement of enforcement action against 125 MDAs** for violations of the Guidelines for Nigerian Content Development in ICT and the Guidelines for Clearance of Information Technology Projects for MDAs.	Across MDAs	Continuous	*Unprecedented*	
129.	Public Sector Consumer Protection Forum for MDA's	**Developed** Interactive platform for MDAs consumer and IT service providers to enhance quality of service delivery in government institutions.	**N/A**	October ,2019	*Unprecedented*	
130.	Framework For Information Technology Service Level Agreement for MDAs	**Conducted Stakeholders' engagement** on the SLA framework that will guide MDAs in drafting SLA agreements with service providers.	**N/A**	October, 2019	*Unprecedented*	
131.	Certification of Indigenous IT Companies, Contractors and OEMs	Total processed from 1st August = **128.**	**N/A**	Continuous	*YES*	
		Total Number of Provisional Certificates issued = **68.**			*Continuous*	
		Original/Substantive Certificates issued for various forms of registration and trainings = **172.**	**N/A**			
132.	IT Audit of MDAs	IT systems, Processes, Digital Services and Capabilities assessment for **100 MDAs.**	**100** MDAs assessed	June, 2019 – February, 2020	*Unprecedented*	*N/A*

133.	Formal request of notification to Secretary to the MDAs' Digital Reform	Immediate constitution and inauguration of the National e-Government Masterplan Plan Steering Committee.	Across MDAs	Continuous	*Unprecedented*	*N/A*
		Set up of ICT Technical Working Groups in MDAs to enable the adoption of Ne-GIF, NGEA and other related initiatives to drive ICT and e-Government.	Across MDAs	Continuous	*Unprecedented*	*N/A*
		Mandatory ICT Capacity building for staff of MDAs.	**N/A**	Continuous	*Unprecedented*	
134.	National IT Governance Structure and Digital Transformation	Establishment of **Digital Transformation Technical Working Group (DT-TWG)** across the first **100 MDAs.**	Across MDAs	Continuous	*Unprecedented*	***N/A***
135.	ICT Training and Empowerment for Women in South-West Zone	**200 women were trained on ICT and Entrepreneurship** and were each provided with Laptops (pre-installed e-learning & graphics Software), Internet Dongles & Bag-Packs.	Ekiti State and Nasarawa State	December, 2019 – January, 2020		
136.	Digital Identity for Development	**Conducted Training for 30 MDAs** on Digital Identity for Development.	FCT	December, 2019	*Unprecedented*	
137.	E- Government Training	**Conducted Training** of **20 Staff** on e-Government awareness, regulations and enterprise architecture..	FCT	November, 2019	*Unprecedented*	

138.	Smart Agriculture	Training of **130 leading Farmers** on Smart Agriculture Practice and modern system of farming in Gombe and Jigawa States for Smart Agric and job creation.	Jigawa	July, 2020	*Unprecedented*	
139.	NDPR Achievements in Numbers	**Trained 40 Media Executives on NDPR Trained 36 DPCOs Facilitated Training for 375 other stakeholders** from different sectors Workshop for members of the Nigeria Police Force & the NITDA NDPR implementation Committee **2686 jobs created.**	**N/A**	August, 2019 – July, 2020	*NO* *Unprecedented*	
140.	Capacity Building Programme for Artisans	Trained **400** Artisans in 4 Geo-Political Zones (North-East, North-West, North Central, and South-West). Most of them are now entrepreneurs.	(North East, North West, North Central, and South West).	September, – October, 2019	*Unprecedented*	
141.	Capacity Building for Centre Managers	Successful completion of the Train-the-Trainer Programme for NITDA Intervention Centre Managers across the country. 200 Centre Managers trained in 2 locations – North East IT Hub for the Northern delegates and Ekiti State University for the Southern delegates.	Gombe State and Ekiti State	August - September, 2019	*Unprecedented*	***
142.	Streamlined Capacity Building Programme for Virtual Library Stakeholders	Successful completion of institutional capacity building Programme for Librarians, Lecturers, Students and other Researchers at Tertiary Institutions (North Central – 50 participants, North West – 25 participants, South East – 25 participants and South West – 50 participants).	**150** Participants	August – December, 2019	*NO* *Unprecedented*	***
143.	Capacity Building Programme for NYSC and SIWES	Successfully carried out specialized CISCO Appreciation Training for 150 NYSC and	**150** Youth Corps	August – December, 2019	*NO* *Unprecedented*	***

		SIWES students, mostly on their primary assignment with the Agency.				
144.	NITDEF Scholarship	Six (6) candidates were awarded PhD NITDEF Scholarship, thirty-seven (37) candidates were awarded MSc Scholarship, while Six (6) candidates were awarded MSc IT Law. This is to promote Developmental Regulation.	**N/A**			**N/A**
145.	Future-Hack. 10 teams of 3 innovators each participated. A total of 30 innovators were in attendance.	Prizes: N1, 000,000 distributed to 30 innovators at the event. Innovations currently being marketed in public and private spaces for adoption. This promotes job creation & Indigenous Content Development.	Bauchi & Port Harcourt		*Unprecedented*	
146.	Provided IT Tools for Nigerian Students to prepare a work force to drive the digital economy vision of Nigeria	**17 Laptops distributed** **13 Tablets distributed** 1. Summer Code (70 Kids attended (IT Tools for first 5) 2. COTAN Sec School Competition 3. NMC University ICT Competition 4. HUAWEI ICT Competition 5. SOS Regina Pacis Technovation Challenge 6. 5 laptops with laptop bags to the best 5 kids targeted at creating future entrepreneurs	N/A	August, 2019 – July, 2020		
147.	StartUP Clinic	1.Startup Clinic Abuja, 2.Startup Clinic Kebbi, 3. Initiated Tech4COVID-19 Committee,	**N/A**	August, 2019 – April, 2020	*Unprecedented*	

148.	Cybersecurity Infractions Emergency Meeting	An emergency meeting of critical stakeholder in the Nigeria cyberspace was hosted and coordinated by NITDA, for rebranding Nigeria's image as well as fostering a formidable cooperation in the fight against cybercrimes.	FCT	January, 2020	*Unprecedented*	**N/A**
149.	ISO 27001 Certificate Presentation Ceremony	The formal presentation of the ISO 27001:2013 Certificate to NITDA, while the certificate is acquired in July 2019.	FCT	September, 2019	*Unprecedented*	
150.	NITDA Training for People living with Disability (PLWD)	30 PLWD trained on IT.	Kano	July, 2020	*Unprecedented*	
151.	Deployment of 80 Digital Capacity Training Centers (DCTCs) Nationwide	In continuation of the efforts in Digital Development as well as strides in enhancing the capacity of citizens, **80 DCTS** have been deployed across the country.	Across All Geopolitical Zones	August, 2019 – July, 2020	*Continuous*	
152.	Deployment and commissioning of IT Innovation Hubs	3 Special Purpose IT Hubs have been deployed.	UNILAG ABU Zaria FUT Minna	August, 2019 – July, 2020	*Unprecedented*	

153.	Completion and Deployment of IT Innovation & Incubation Parks	Completed the construction of 4 IT Innovation & Incubation Parks.	University of Port Harcourt, ATBU Bauchi, Kogi State University, & Gombe State University	August, 2019 – July, 2020	*Unprecedented*	
154.	Deployment of Community IT Training Centers	**4 Special Purpose Community IT Training Centers have been established.**	Nasarawa, Bauchi, Gombe, Katsina, Oyo, Zamfara	August, 2019 – July, 2020	*Unprecedented*	
155.	Deployment of IT Capacity Development Centers	The process of deploying **4 Special Purpose Capacity Development Centers is ongoing.**	Jigawa, Niger, Gombe, Oyo	August, 2019 – July, 2020	*Unprecedented*	
156.	Provision of Laptops	**2000** Laptops provided to institutions for effective management and delivery of mandates and promotion of Digital Economy.	Institutions across all geopolitical zones	August, 2019 – July, 2020	*Unprecedented*	N/A
157.	Enforcement of Guidelines for Nigerian Content Development in ICT	Commencement of enforcement action against **125 MDAs** for violations of the Guidelines for Nigerian Content Development in ICT and the Guidelines for Clearance of Information Technology Projects for MDAs.	Across MDAs	August, 2019 – July, 2020	*Unprecedented*	*N/A*
158.	Nigerian Software Strategy	Commencement of the implementation of Nigerian Software Strategy in collaboration with NOTAP.	*N/A*	*Continuous*	*Unprecedented*	*N/A*

159.	NITDA mandated software Projects to Local Firms by MDAs	**64 software projects flagged** by NITDA for patronage by Nigerian Companies.	Across MDAs	August, 2019 – July, 2020	*Unprecedented*	*N/A*
160.	National e-Government Capacity Building for Local Government	Selected officials from Local Government in the 6 geo-political zones were trained on e-Government	All Geopolitical Zones	October 2019	*Unprecedented*	*N/A*
161.	Nigeria COVID-19 Innovation Challenge	An online innovation challenge was held to meet the challenges faced as a result of the COVID-19 pandemic. **5 startups** with highly innovative ideas were selected for the final challenge and 3 Winners selected. 1st Prize #1M 2nd Prize #750,000 3rd Prize 500,000 Total Sum of #2.25M given to the winners. The event was conducted by the Honourable Minister.	Online	May, 2020	*Unprecedented*	
162.	Nigeria Cloud Computing Policy (NCCP)	Drafted and launched the Nigeria Cloud Computing Policy (NCCP).	N/A	August, 2019	*Unprecedented*	N/A
163.	Framework and Guidelines for ICT Adoption in Tertiary Institutions	Drafted and launched the Framework and Guidelines for ICT adoption in Tertiary Institutions	N/A	August, 2019	*Unprecedented*	N/A
164.	Guidelines for Nigeria Content Development ICT	Drafted and launched the Guidelines for Nigeria Content Development ICT.	N/A	August, 2019	*Unprecedented*	N/A
165.	Data Protection Implementation Framework	Drafted and launched the Data Protection Implementation Framework.	N/A	May, 2020	*Unprecedented*	N/A

![Federal Ministry of Communications and Digital Economy]

FEDERAL MINISTRY OF COMMUNICATIONS AND DIGITAL ECONOMY
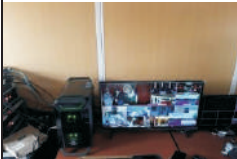*Leveraging Digital Technology for National Economic Development*

UNDER THE POLICY DEVELOPED, POLICY DIRECTION & STRICT SUPERVISION OF GALAXYBACKBONE, THE FOLLOWING ARE ACHIEVED WITHIN A YEAR						
S/N	ACHIEVEMENT TITLE	DESCRIPTION OF ACHIEVEMENTS RECORDED	LOCATION	DATE	REMARK	PICTORIAL
166.	ICT Induction of New Cabinet members	The induction was used to introduce FEC members to different services accessible from their desks to enable the use of ICT for cabinet activities and enhance e-Governance.	Abuja	19th - 20th August, 2019.	Very apt to promote Digital Literacy and e-Governance.	
167.	Acquired i-Pads for the FEC Members.	The acquired i-Pads were customized for the FEC members to enable the members acquire secure access to electronic documents, automated workflows and Galaxy Backbone's mobile/desktop Video-conferencing applications.	Abuja	April, 2020 – Date	Project is highly needed for smooth running of government processes.	
168.	Extended the Abuja Metro Fibre Optic Backbone to Abuja International Airport	The projects connected: Presidential Lounge Presidential Air Fleet National Power Institute of Nigeria (NAPTIN). Project enhances broadband connectivity and e-Government policy of Nigeria.	Abuja	August, 2019		
169.	Provisioned Broadband Services to Several Institutions	The project provided broadband services to: Tertiary Education Trust Fund (TetFund) National Board for Technical Incubation (NBTI) Nigerian Communication Commission (NCC) Nigerian Meritime Administration and Safety Agency (NIMASA) Federal Capital Territory Water Board (FCTWB).	Abuja	August – September, 2020	Project enhances broadband access	
170.	Extended the Abuja Metro Fibre Optic Backbone to Bwari Area	The project connected the following institutions: Joint Admission and Matriculation Board (JAMB) Abuja Law School National Defense College, Bwari Campus	Abuja	November, 2019	Project enhances broadband penetration (including security,	

		Department of State Security Services Institute for Security Studies National Directorate of Employment.			education & judiciary e-Government enhancement)	
171.	Securely Hosted the Open Treasury Portal	Portal used to track all government expenditure above a threshold. Enhances digitization of government functions and processes.	Not Applicable	December, 2019 - Date		
172.	Securely Hosted the Registration and Verification Portal of the Integrated Payroll and Personnel Information System (IPPIS)	Project enables capture and verification of Bonafede government employee.	Not Applicable	December, 2019 - Date	Enhances digitization of government functions and processes	
173.	Payment Card Industry Data Security Standard (PCI DSS) Certification	The certification is part of a strategy to expand GBB businesses Government's MDAs to enterprises. It is a requirement by the CBN for IT Service Providers to host Banks' financial data. The Project enhances Digital Economy Strategy. It provides assurance to customers on the ability of Galaxy Backbone to provide high level of security to data of financial sector.	Not Applicable	October, 2019		
174.	Installed more than 2,000 IP Phone Services to Various MDAs	Project made possible toll-free and seamless communication among 13,000 other users across MDAs. Enhances digitization of government functions and processes.	Nigeria	August, 2019 - Date		
175.	Provisioned more than 9,000 e-mail Services to MDAs	Project made possible the use of secure government-approved e-mail services for official transactions. This enhances digitization of government functions and processes.	Nigeria	August, 2019 - Date		
176.	Provided Secure Data Centre Hosting Services to many MDAs and Enterprise	The project consisted of several MDAs that include: Nigerian Navy, News Agency of Nigeria, National Automotive Design and	Abuja	August, 2019 - Date	Enhances digitization of government	

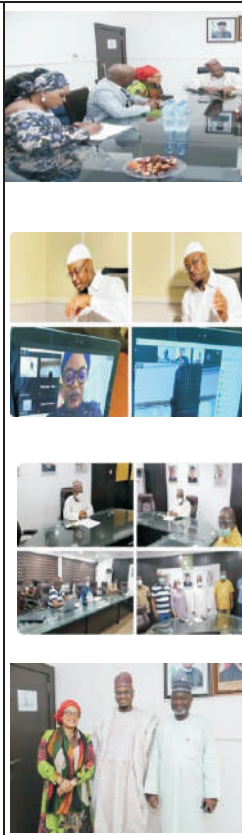|						
		Development Council, Debt Management Office (DMO), Nigerian Extractive Industries Transparency Initiative (NEITI), National Insurance Commission (NIC), Joint Admissions and Matriculation Board, Taj Bank, etc. The Project enhances government data security.			functions and processes	
177.	ISO 20000 Re-Certification and Transition to 2018 Version.	The ISO 20000 is a Service Management System Standard certified by the British Standard Institute (BSI). Galaxy is one of the few organizations globally to transition int the 2018 version of the standard. The Project enhances digitization of government functions and processes/ The re-certification revalidated Galaxy's assurance to government and its customers of its ability to continuously meet their needs by using ICT to facilitate the business outcomes and objectives they seek to achieve.	Not Applicable	October, 2019 (activated 1st January, 2020)		
178.	On-going Network Infrastructure Upgrade for the National Identity Management Council (NIMC)	The project drives mobile application on the services of ".gov.ng" using citizens' identity. The project supports the implementation of Digital Identity programme.	Abuja, Nigeria	August, 2019 - Date		
179.	Training for ICT Skills Acquisition	The project trained up to 70 youths on ICT skills. The Project developed ICT skills in the youth and made them potential employers.	Abuja	August, 2019 – June, 2020		
180.	Review of the Organizational Structure of Galaxy Backbone Limited.	The organizational structure of Galaxy Backbone Limited was reviewed to provide improvement in its effectiveness & efficiency and instill stronger check and balance regime for proper accountability and transparency. This has positioned Galaxy Backbone to contribute to e-Governance, Digital Literacy & Skills Development as encapsulated in the	Not Applicable	1st April, 2020		

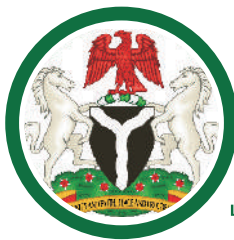|						
		National Digital Economy Policy and Strategy (2020-2030).				
181.	Facilitation of Virtual FEC Meetings through the Provisioning of Technology Platform (Hardware and Software)	Galaxy Backbone through the Federal Ministry of Communications and Digital Economy provided virtual facilities to FEC members at their offices and residences as well as provided platform to support the facilitation of the FEC meetings securely on its closed IP Network with its video conferencing infrastructure. This has provided platform for the continuation of Government activities, operations and businesses to align to the new normal due to the Covid-19 pandemic.	Abuja	12th May, 2020 to Date		
182.	Facilitated the Approval of the NICTIB Phase II Project at the National Assembly	Galaxy Backbone Limited through the Federal Ministry of Communications and Digital Economy made several presentations to the National Assembly. This will enhance National Broadband penetration in Nigeria and is in alignment to the Nigerian National Broadband Plan (2020-2025).	Abuja	2nd June, 2020		
183.	ISO 27001 Re-certification.	The ISO 27001 is an Information Security Management System (ISMS) standard certified by the British Standard Institute (BSI). BSI conducted the fourth ISMS recertification of Galaxy Backbone Limited for another 3 years. This Project enhances digitization of government functions and processes. While Galaxy awaits the official transmission of its recertification, the Auditor commended the Company for its improved system compared to last audit as he informed management of his favorable recommendation.	Not Applicable	23rd July, 2020		

UNDER THE POLICY DEVELOPED, POLICY DIRECTION & STRICT SUPERVISION OF NIGERIAN COMMUNICATIONS SATELLITE LIMITED(NIGCOMSAT), THE FOLLOWING ARE ACHIEVED WITHIN A YEAR.						
S/N	ACHIEVEMENT TITLE	DESCRIPTION OF ACHIEVEMENTS RECORDED	LOCATION	DATE	REMARK	PICTORIAL
184.	(i) Establishment of Regional Office in Kaduna.	The North-West NIGCOMSAT regional office in Kaduna has been established and commissioned to expand the coverage of NIGCOMSAT's services under the Policy Directives of the Honourable Minister.	Kaduna	23rd July, 2020	Unprecedented	
	(ii)Establishment of Regional Office in Gombe.	The establishment of the North-East NIGCOMSAT Regional office in Gombe is to expand the coverage of NIGCOMSAT's services in North-East under the Policy Directives of the Honourable Minister.		July, 2020	Unprecedented	

| 185. | Students Empowerment through VSAT Training | The Student empowerment through VSAT training promotes Job creation. The participants were selected from various schools nationwide. | Abuja,Nasarawa, Benue, Jos,Kaduna,Kano,Yobe, Borno and Gombe was done online through Yobe state university | 19th November, 2019 | Successful and delivered on time | |
| 186. | CSR for National Security | NIGCOMSAT management launched the pilot project in supporting the fight against the insurgency in parts of the country. | Borno,Gombe Kastina,Zamfara,Adamawa, Kaduna, Jos and Niger | Since September, 2019. Current one is 23rd May, 2020 | | |

| 187. | Creation of Strategic Business Units (SBUs) | Under the Policy Directive of the Honourable Minister, two strategic business units have been established as follows:
(i)Satellite Infrastructure Company (SIC); and
(ii) Satellite Broadband and Broadcasting Company (SBBC).

These SBUs are designed to be vehicles to drive commercialisation and encourage private sector investment, where needed to get the satellite application-based services to the last mile. It is also anticipated that one of the knock-on effects will be job creation through the development of innovative small and medium scale enterprises. | | December, 2019 | | |

| 188. | ENHIS Depository Management System for NHIS | The Honourable Minister facilitated the Collaboration and Support of Ministry of Health and NHIS towards the engagement of NIGCOMSAT by NHIS on e-NHIS Project. Successful migration from Exaro to the new enrolment platform has been achieved and Mop up registration in the Formal Sector programme has been completed. The implementation achieves universal access to good quality and affordable healthcare services to citizens and residents in Nigeria. | National | 12th February, 2020 and 9th June, 2020 | Unprecedented | |

UNDER THE POLICY DEVELOPED, POLICY DIRECTION & STRICT SUPERVISION OF NIGERIAN POSTAL SERVICE (NIPOST), THE FOLLOWING ARE ACHIEVED WITHIN A YEAR						
S/N	ACHIEVEMENT TITLE	DESCRIPTION OF ACHIEVEMENTS RECORDED	LOCATION	DATE	REMARK	PICTORIAL
189.	Unbundled NIPOST into five Companies	The Companies are as follows: NIPOST banking and insurance company; NIPOST property and development company; NIPOST transport and logistics services company; NIPOST E-government services company; and NIPOST E-commerce services company. This is to reform, re-structure and modernize NIPOST under the Policy Directives of the Honourable Minister.	Nationwide			
190.	Upgrade of Facilities across the country to Improve Service Delivery.	Renovation, Construction and Rehabilitation projects at various locations Of Post Office Buildings Nationwide.	Bauchi,Sokoto,Lagos,Abuja,Edo, Ebonyi,Adamawa,Ogun,Ekiti,Kano,Oyo, Anambra,Abia and Imo	2019		N/A

FEDERAL MINISTRY OF COMMUNICATIONS AND DIGITAL ECONOMY

Leveraging Digital Technology for National Economic Development